



Service Bulletin:

Security Advisory 20140602-Microsoft Windows XP Support

Allworx Application Support Relating to Microsoft Windows XP

Revision 1.0

Last Updated 2014 June 02

For Public Release 2014 June 02

Summary

Microsoft announced the elimination of support of Windows XP as of April 8, 2014. Certain Allworx software applications can be installed and used with Windows XP. This bulletin describes Allworx's testing and support policies with certain applications when running on Windows XP after cessation of support from Microsoft.

Affected Products

- Allworx Telephony Service Provider (TAPI)
- Allworx Call Assistant
- Allworx Office Safe
- Allworx Interact
- Allworx Interact Professional
- Allworx Interact Supervisor (future)

Products Confirmed Not Affected

- Allworx Servers
- Allworx Phones
- Allworx View (future)
- Allworx Reach
- Allworx PowerFlex switches

Impact

Allworx will make every effort to continue to support its applications on Windows XP, however with Microsoft's withdrawal of support for Windows XP there will be a time in the future where it will difficult to resolve open issues with those applications when running on Windows XP. Therefore, Allworx development will cease testing affected applications with Windows XP after 12/31/2014.

Additionally, support for Internet Explorer 8, the highest version available on Windows XP, will not be supported for access to the web interfaces on Server Software Release 8.0, scheduled for release in Q1 2015.

Workarounds

None

Revision History

Revision 1.0	2014-May-10	Initial public release
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